



Press Release

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FOR IMMEDIATE RELEASE



MTA's CHARLES COUCH NAMED 2003 BUS DRIVER OF THE YEAR BY BALTIMORE CHAPTER, NATIONAL FEDERATION OF THE BLIND

BALTIMORE, MD (October 6, 2003) – The Maryland Transit Administration (MTA) is proud to announce that one of its bus drivers, Mr. Charles Couch, was recently named Bus Driver of the Year for 2003 by the Greater Baltimore Chapter of the National Federation of the Blind.

"This is a tremendous honor," said Mr. Couch, who has driven a bus for the MTA for more than three years. "When I found out, I was surprised, honored, and humbled to receive such recognition for what I feel is just part of my job." Mr. Couch, a resident of northwest Baltimore County, was awarded the Bus Driver of the Year Award on September 20, 2003 during a meeting for the Greater Baltimore Chapter of the National Federation of the Blind.

"This award is given only when we find a bus driver who has provided outstanding service to the community," praised Mrs. Patricia Maurer, director of Community Relations for the National Federation of the Blind. "Mr. Couch provided such service to blind persons on his route. He provided the information which was needed and, at the same time, did not give more help than was required. We very much appreciate bus drivers like Mr. Couch."

"We are very proud of the exemplary customer service that Charles Couch regularly demonstrates, and are very pleased that the National Federation of the Blind recognized his efforts," said MTA Administrator Robert L. Smith. "This is a tremendous honor for both Charles and the MTA."

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